

# City of East Palo Alto

## Garbage and Recycling Services Fact Sheet

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**CUSTOMER SERVICE INFORMATION:** Contact the applicable hauler regarding bin, billing, or other issues pertaining to curbside services.

<u>CITY CONTACT(S)</u>	<u>GARBAGE HAULER(S)</u>	<u>RECYCLING HAULER(S)</u>	<u>YARD TRIMMINGS HAULER(S)</u>
Assistant City Manager Sean Charpentier (650) 853-3150 scharpentier@cityofepa.org	Recology San Mateo County  225 Shoreway Road San Carlos, CA 94070 (650) 595-3900	Recology San Mateo County  225 Shoreway Road San Carlos, CA 94070 (650) 595-3900	Recology San Mateo County  225 Shoreway Road San Carlos, CA 94070 (650) 595-3900

Garbage & Recycling Hauler Website: <https://www.recology.com/recology-san-mateo-county/#>  
 City Integrated Waste Website: <http://www.ci.east-palo-alto.ca.us/index.aspx?nid=512>

<u>GARBAGE/RECYCLING PROGRAM INFORMATION</u>	
<b>PROGRAM ESTABLISHED</b>	
<b>COLLECTION SCHEDULE</b>	Weekly pick up.
<b>CONTAINER ISSUED</b>	Three carts are issued: one black cart for landfill, one blue cart for recycling, and one green cart for compost.

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<b>MISCELLANEOUS</b>																
<b>CLEAN-UP EVENT/GARAGE SALE/SWAP MEET</b>	<p>For any upcoming events happening near Atherton please visit <a href="https://www.recology.com/recology-san-mateo-county/#">https://www.recology.com/recology-san-mateo-county/#</a>.</p> <p>Call (650) 853-3197 for more information about clean up events</p>															
<b>COMMERCIAL FRANCHISE AGREEMENT</b>																
<b>DEBRIS BOX INFORMATION</b>	<p>Recology of the Coast offers debris box services to residents of Pacifica.</p> <table border="1" style="margin-left: auto; margin-right: auto; border-collapse: collapse; text-align: center;"> <thead> <tr> <th style="padding: 2px 10px;">Volume</th> <th style="padding: 2px 10px;">Type</th> <th style="padding: 2px 10px;">Rate</th> </tr> </thead> <tbody> <tr> <td style="padding: 2px 10px;">9 cubic yards</td> <td style="padding: 2px 10px;">Open Dirt Box</td> <td style="padding: 2px 10px;"></td> </tr> <tr> <td style="padding: 2px 10px;">14 cubic yards</td> <td style="padding: 2px 10px;">Open Debris Box</td> <td style="padding: 2px 10px;"></td> </tr> <tr> <td style="padding: 2px 10px;">20 cubic yards</td> <td style="padding: 2px 10px;">Open Debris Box</td> <td style="padding: 2px 10px;"></td> </tr> <tr> <td style="padding: 2px 10px;">30 cubic yards</td> <td style="padding: 2px 10px;">Open Debris Box</td> <td style="padding: 2px 10px;"></td> </tr> </tbody> </table>	Volume	Type	Rate	9 cubic yards	Open Dirt Box		14 cubic yards	Open Debris Box		20 cubic yards	Open Debris Box		30 cubic yards	Open Debris Box	
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<b>HOLIDAY TREE REMOVAL</b>	<p>Recology San Mateo County will collect holiday trees curbside for composting between December 26th and January 31st, on your regular collection day. PLEASE REMOVE ALL DECORATIONS AND TREE STANDS (flocked trees are accepted) before placing next to your green compost cart. Trees may be up to 8 feet in length. If your tree is longer than 8 feet, please cut the tree before placing the pieces next to or in your compost cart. After January 31st, please cut the tree to fit inside the compost cart.</p>															
<b>HOME COMPOSTING WORKSHOPS</b>																
<b>HOUSEHOLD HAZARDOUS WASTE</b>	<p>San Mateo offers a drop off location for household hazardous waste for residents in San Mateo County. Please visit <a href="http://www.smchealth.org/hhw">http://www.smchealth.org/hhw</a> or call (650) 363 – 4718 to schedule an appointment.</p>															
<b>RECOMMENDED LANDFILLS</b>																
<b>SOLID WASTE ENFORCEMENT</b>	<p>For illegal dumping please submit a form at <a href="http://www.ci.east-palo-alto.ca.us/FormCenter/Contact-Us-Form-5/Contact-Us-Dropdown-43">http://www.ci.east-palo-alto.ca.us/FormCenter/Contact-Us-Form-5/Contact-Us-Dropdown-43</a> to report this crime.</p> <p>To report illegal dumping please contact: (650) 853-3160.</p>															

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<b>SINGLE FAMILY GARBAGE RATE INFORMATION</b>					
TYPE		FEE	SERVICE		COMMENTS
			Front Yard	Back Yard	
Refuse	20 gallon		x	x	Effective January 1, 2017
	32 gallon		x	x	Effective January 1, 2017
	64 gallon cart		x	x	Effective January 1, 2017
	96 gallon cart		x	x	Effective January 1, 2017
	Extra Bag				
Recycling					Included in the refuse rate.
Yard Trimmings					Included in the refuse rate.

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<b>SINGLE FAMILY RECYCLING PROGRAM</b>			
MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
Aseptic Containers	X		Place inside your blue cart.
Large Item Pick-Up	X		Residential customers receive 2 curbside Bulky Item Collections per calendar year at no additional charge (available Mon – Fri, on your regular collection day). If you exceed your number of free pickups, you may request additional collections for a fee. Please visit <a href="https://www.recology.com/recology-san-mateo-county/bulky-item-recycling/">https://www.recology.com/recology-san-mateo-county/bulky-item-recycling/</a> to schedule an appointment.
Cans	X		Place inside your blue cart.
Cardboard	X		Please flatten and place inside your blue cart.
Food Scraps	X		Place inside your blue cart.
Glass	X		Place inside your blue cart. Items included bottles, jars, and tempered glass. Broken glass should be placed in your black cart. Pyrex and window glass are considered HHW and should be properly disposed of.
Household Batteries	X		Place in a clear zip-lock bag and place on top of your blue cart. Lithium ion and Ni-Cd batteries are considered HHW and should be properly disposed of.
Magazines	X		Place inside your blue cart.
Metals, Other			
Metals, Scrap		X	Scrap metal is considered HHW and should be properly disposed of.
Mixed Paper	X		Place inside your blue cart.
Newspaper	X		Place inside your blue cart.
Oil	X		Place inside a clear gallon jug and place it next to your recycling carts on your collection day.
Oil Filters	X		Place inside a clear zip-lock bag and place it next to your recycling carts on your collection day.
Plastic (#1-#7)	X		Place inside your blue cart. Items include plastic plates; take out containers, and bottles. Plastic film should be placed in your black cart. Plastic bags are not accepted and can be taken to your local grocery store.

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Polystyrene (Plastic #6)	X		Place in your black cart.
Yard Trimmings	X		Place inside your green cart. Items include yard waste, food scraps, food soiled container such as pizza boxes, paper napkins, paper towels, wax paper, and parchment paper.

<b>MULTI-FAMILY RECYCLING PROGRAM</b>			
MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
Aseptic Containers	X		Place inside your blue cart.
Large Item Pick-Up	X		Residential customers receive 2 curbside Bulky Item Collections per calendar year at no additional charge (available Mon – Fri, on your regular collection day). If you exceed your number of free pickups, you may request additional collections for a fee. Please visit <a href="https://www.recology.com/recology-san-mateo-county/bulky-item-recycling/">https://www.recology.com/recology-san-mateo-county/bulky-item-recycling/</a> to schedule an appointment.
Cans	X		Place inside your blue cart.
Cardboard	X		Please flatten and place inside your blue cart.
Glass	X		Place inside your blue cart.
Magazines	X		Place inside your blue cart. Items included bottles, jars, and tempered glass. Broken glass should be placed in your black cart. Pyrex and window glass are considered HHW and should be properly disposed of.
Metals, Other	X		Place in a clear zip-lock bag and place on top of your blue cart. Lithium ion and Ni-Cd batteries are considered HHW and should be properly disposed of.
Metals, Scrap	X		Place inside your blue cart.
Mixed Paper			
Newspaper		X	Scrap metal is considered HHW and should be properly disposed of.
Oil	X		Place inside your blue cart.
Oil Filters	X		Place inside your blue cart.
Plastic (#1-#7)	X		Place inside a clear gallon jug and place it next to your recycling carts on your collection day.

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