

City of Santa Clara

Garbage and Recycling Services Fact Sheet

CUSTOMER SERVICE INFORMATION: Contact the applicable hauler regarding bin, or other issues pertaining to curbside services. Call the City of Santa Clara for billing issues at (408) 615-2300.

<u>CITY CONTACT(S)</u>	<u>GARBAGE HAULER(S)</u>	<u>RECYCLING HAULER(S)</u>	<u>YARD TRIMMINGS</u>
<p>CITY CONTACT Karin Hickey City of Santa Clara 1700 Walsh Avenue Santa Clara, CA 95050 (408) 615-3097 Fax: (408) 988-0237 kahickey@santaclaraca.gov</p> <p>www.santaclaraca.gov</p>	<p>Mission Trail Waste Systems 1060 Richard Avenue Santa Clara, CA 95050 (408) 727-5365 Fax: (408) 727-7730 Contract end date: 12/20/2021</p>	<p>Recology Santa Clara 650 Martin Ave. Santa Clara, CA 95050 (408) 970-5100 Fax: (408) 588-1102 Contract end date: 01/10/2020</p>	<p>Mission Trail Waste Systems 1060 Richard Avenue Santa Clara, CA 95050 (408) 727-5365 Fax: (408) 727-7730 Contract end date: 12/30/2021</p>

Garbage & Recycling Hauler Website: www.missiontrail.com/SantaClara

Recycling Hauler Website: www.recologysouthbay.com/index.php/for-homes/city-of-santa-clara-recycling

<u>RECYCLING PROGRAM INFORMATION</u>	
PROGRAM ESTABLISHED	January 1990.
COLLECTION SCHEDULE	Same day as weekly clean green (yard waste) and garbage.
CONTAINER ISSUED	SFD: Wheeled automated carts for garbage (32, 64, or 96 gallon) and yard waste (96 gallon).
CLEAN-UP/GARAGE SALE/SWAPMEET	Annual Clean-Up Campaign; for more information, visit www.SantaClaraCA.gov/Cleanup or contact the City at (408) 615-3080. Two annual City-Wide Garage Sales; for more information, visit www.SantaClaraCA.gov/GarageSale or contact the City at (408) 615-3080.

For more information please contact the County of Santa Clara Recycling Hotline
(800) 533-8414 or visit www.RecycleStuff.org

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MISCELLANEOUS	
COMMERCIAL FRANCHISE AGREEMENT	<p>♦ COMMERCIAL FRANCHISE AGREEMENT</p> <p>Contact: The City of Santa Clara at (408) 615-3080. The City of Santa Clara has several non-exclusive franchise haulers operating in areas zoned for industrial uses. Mission Trail Waste Systems is the exclusive franchise hauler in areas zoned commercial, institutional, and residential. Mission Trail Waste Systems is the only hauler that can charge for services in commercially zoned areas. All other haulers may collect source-separated recyclables as long as no fee is charged for the service (including bin rental, processing or hauling fee charges). For more information, please visit www.SantaClaraCA.gov/CommercialSolidWaste.</p>
DEBRIS BOX INFORMATION	<p>The City of Santa Clara has an exclusive debris box agreement with Mission Trail Waste Systems. Debris bins can be ordered from Mission Trail Waste Systems through the City of Santa Clara Utility Customer Service by calling (408) 615-2300.</p>
HOLIDAY TREE REMOVAL	<p>The City collects Holiday trees on regular collection days during a designated week in January. For specific dates, please contact the City at 408-615-3080. Please note: the City does not collect trees on private streets. Residents of multi-family dwellings may set out their trees on the nearest public street.</p>
HOME COMPOSTING WORKSHOPS	<p>Call the Rotline at (408) 918-4640 or visit www.ReduceWaste.org for information on upcoming composting workshops.</p>
HOUSEHOLD DUMP DAY	<p>Santa Clara residents may take advantage of two pre-scheduled free disposal drop-off events per year. Call Mission Trail Waste Systems at (408) 727-5365 to make an appointment and acquire a confirmation number (appointments are released 2 weeks prior to the event). Current utility bill and personal identification required to verify eligibility. Confirmation number required at time of drop-off. Appointment availability is limited. Hazardous waste is prohibited. Please Mission Trail Waste Systems at (408) 727-5365 for drop-off event dates, location, load size limits and accepted materials.</p>
HOUSEHOLD HAZARDOUS WASTE	<p>Call (408) 299-7300 or visit www.HHW.org to schedule a drop-off.</p>
LOCAL LANDFILLS	<p>Missions Trail Waste Systems Transfer Station</p> <p>1313 Memorex Drive</p> <p>Santa Clara, CA 95050</p> <p>(408) 727-5365</p>

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SOLID WASTE ENFORCEMENT	<p>Commercial/Industrial City of Santa Clara Public Works: (408) 615-3080</p> <p>Illegal Dumping To report illegal dumping in progress, call the Santa Clara Police Department (Non-Emergency): (408) 615-5580 To report illegal dumping within the City right-of-way, call the Public Works Department: (408) 615-3080 To report illegal dumping on Expressways, call the Santa Clara County general dispatch for Roads and Airports: (408) 494-2750 To report illegal dumping along El Camino Real, call Caltrans at 510-286-4444. To report abandoned shopping carts, please call All American Carts at (408) 629-6030 (retail), or California Carts at (818) 563-3070 (grocers).</p> <p>Recycling Theft Santa Clara Police Department (Non-Emergency): (408) 615-5580</p>

<u>SINGLE FAMILY GARBAGE RATE INFORMATION</u>				
(Effective July 1,2017)				
TYPE	FEE	SERVICE		COMMENTS
		Curbside	Push-Pull Service	
Refuse, 32 Gallon Cart	\$213.06	X	X*	Low income rate discount of \$1.50 per can per month available upon approved application.
Refuse, 64 gallon cart ¹	\$25.71	X	X*	Low income rate discount of \$1.50 per can per month available upon approved application.
Refuse, 95 gallon cart ¹	\$38.36	X	X*	Low income rate discount of \$1.50 per can per month available upon approved application.
Refuse, Extra 32-gallon cart	\$12.65	X	X*	Low income rate discount of \$1.50 per can per month available upon approved application.
Recycling	\$2.78	X		

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Yard Trimmings	\$10.33	X	X*	
Refuse, extra garbage sticker	\$4.00	X		Per 32 gallon bag prepaid sticker for extra garbage
Other	\$7.52	X		20-gallon super-saver cart

FOOTNOTES

* Extra service charge required (charged by foot) contact hauler for further information.

SINGLE FAMILY RECYCLING PROGRAM			
MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
Aseptic Containers	X		
Large Item Pick-Up		X	Annual Clean-up Campaign
Cans	X		Aluminum, tin and bi-metal cans accepted; rinse and place in gray bin.
Cardboard	X		May be placed curbside in blue recycle bin. Extra cardboard will be collected if flattened and bundled with string; maximum dimensions 3' x 3'.
Household Batteries	X		Place in zip lock bag on top of garbage container.
Glass	X		Rinse and place in blue recycle bin.
Newspaper	X		Place in recycling cart.
Magazines		X	Place in recycling cart.
Mixed Paper	X		Place in recycling cart.
Metals, Other	X		
Metals, Scrap	X		CLEAN aluminum foil and pie pans, old metal pots and pans.
Oil	X		Limited to three gallons per week. Place in 1-gallon or less plastic containers with screw-top lids OR 1-gallon or less pop-top container with top taped down securely with masking or duct tape. Label as "Waste Oil".
Oil Filters	X		Filter must be fully drained and place in sealed, leak-proof plastic zip-lock bag. Place next to recycling bin.
Plastics	X		All plastics with our without recycling symbols. Collected curbside in blue recycle bin. No Styrofoam.
Polystyrene (Plastic #6)		X	

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Yard Trimmings	X		Place curbside in wheeled, green yard waste automated cart. Extra 95-gallon cart may be requested free of charge for periodic use.
Compact Fluorescent Light-Bulbs (CFLs)	X		Place in clear zip lock bag on top of recycling container.

MULTI-FAMILY RECYCLING PROGRAM			
MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
Aseptic Containers	X		
Large Item Pick-Up		X	Annual clean-up campaign
Cans	X		Aluminum, tin and bi-metal cans.
Cardboard	X		Flatten and place next to the recycling containers.
Glass	X		All colors of glass bottles and jars; lids removed for separated recycling.
Newspaper	X		Newspapers and newspaper inserts; place in container.
Magazines	X		Place in container.
Mixed Paper	X		Includes junk mail, shredded paper, phone books and paperboard; place in container.
Metals, Other	X		
Metals, Scrap	X		CLEAN aluminum foil and pie pans, old metal pots and pans.
Oil		X	Santa Clara County Household Hazardous Waste Program: (408) 299-7300
Plastics	X		All plastics, with or without recycling symbols.
Styrofoam (Plastic #6)		X	Free foam drop-off available at Newby Island Resource Recovery Park. Call Republic Services at (408) 432-0444 for more information.
Shredded Paper		X	Place in plastic bags tied at the top or closed brown paper bags. Place in cart/bin. Tape or staple a simple 'Recycle' sign on the bag.
Yard Trimmings	X		Automated, curbside cart collection for townhouses and small multi-family complexes.

FOOTNOTES

¹The quantities and types of containers provided in the multi-family program vary depending upon the location of the dwelling within Santa Clara and the number of units within the dwelling.

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