

City of Milpitas

Garbage and Recycling Services Fact Sheet

CUSTOMER SERVICE INFORMATION: Contact the applicable hauler regarding Split Cart, billing, or other issues pertaining to residential curbside collection program/services.

<u>CITY CONTACT(S)</u>	<u>GARBAGE HAULER(S)</u>	<u>RECYCLING HAULER(S)</u>	<u>YARD TRIMMINGS</u>
<p>Elizabeth Koo Administrative Analyst II 455 East Calaveras Blvd Milpitas, CA 95035 (408) 586-3353 Fax: (408) 586-3305 ekoo@ci.milpitas.ca.gov www.ci.milpitas.ca.gov</p> <p>Leslie Stobbe Public Information Specialist 455 East Calaveras Blvd Milpitas, CA 95035 (408) 586-3352 Fax: (408) 586-3305 leslie.stobbe@ci.milpitas.ca.gov www.ci.milpitas.ca.gov</p>	<p>Milpitas Sanitation 1080 Walsh Avenue Santa Clara, CA 95050 (408) 988-4500 Fax: (408) 330-7199 Contract end date: 12/1/2032</p>	<p>Milpitas Sanitation 1080 Walsh Avenue Santa Clara, CA 95050 (408) 988-4500 Fax: (408) 330-7199 Contract end date: 12/1/2032</p>	<p>Milpitas Sanitation 1080 Walsh Avenue Santa Clara, CA 95050 (408) 988-4500 Fax: (408) 330-7199 Contract end date: 12/1/2032</p>

Garbage, Food Scraps, Recyclables, and Yard Trimmings Hauler Website: www.MilpitasSanitation.com

City Integrated Waste Website: <http://www.ci.milpitas.ca.gov/milpitas/departments/engineering/recycling-garbage/>

<u>GARBAGE/RECYCLING PROGRAM INFORMATION</u>	
PROGRAM ESTABLISHED	SFD Collection: December 2017 MFD Collection: December 2017
COLLECTION SCHEDULE	SFD: Single family collection is weekly on the same day as garbage collection MFD: Recycling collection is weekly on the same day as garbage collection
CONTAINER ISSUED	SFD: Customers can choose what size Garbage/Food Scraps Split Cart/rate best fits their needs. One 96-gallon yard trims cart, one 96-gallon cart Recyclables Split Cart, and a Kitchen Pail are provided free of charge. MFD: A combination of split carts, dedicated carts and bins are provided for Garbage, Food Scraps, Dual-Stream Recyclables and Yard Trimmings.

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MISCELLANEOUS

COMMERCIAL FRANCHISE AGREEMENT	<ul style="list-style-type: none"> ◆ COMMERCIAL FRANCHISE AGREEMENT Milpitas has an agreement with Milpitas Sanitation, which includes a commercial dual-stream recycling program. An independent recycling provider may collect recyclables in Milpitas, but Milpitas Municipal Code requirements and franchise agreement stipulations apply. Specifically, an independent recycler shall: <ul style="list-style-type: none"> ❖ Accept materials only as a donation or if there is no net cost to Milpitas businesses for the service. ❖ Maintain that accepted materials are source separated by the generator prior to collection and contain no residue (garbage or other recyclable material). 		
DEBRIS BOX INFORMATION	Residents and businesses of Milpitas may use only Milpitas Sanitation as their debris box hauler. More information and rates can be found at: www.MilpitasSanitation.com .		
HOLIDAY TREE REMOVAL	Please contact Milpitas Sanitation at (408)988-4500 or visit www.MilpitasSanitation.com for program information.		
HOME COMPOSTING WORKSHOPS	Call the Rotline at (408) 918-4640 or visit www.reducewaste.org for information on upcoming composting workshops.		
ON-CALL BULKY ITEM CLEAN UPS	Single-family residential customers are entitled to four bulky item/clean ups per a rolling 12-month period (scheduled no less than eight weeks apart). Extra bulky item/clean ups can be arranged for a fee. A clean up consists of the pickup of one large/bulky item or the collection of 3 cubic yards of material using two 1.5 cubic yard bags. Multi-family residential customers can arrange an on-call bulky item clean for a fee. All clean ups must be pre-paid. Please call Milpitas Sanitation at 408-988-4500 or visit www.MilpitasSanitation.com for more information.		
HOUSEHOLD HAZARDOUS WASTE	Call (408) 299-7300 or visit www.HHW.org to schedule a drop-off.		
LOCAL LANDFILLS	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; vertical-align: top;"> Newby Island Resource Recovery Park 1601 Dixon Landing Road Milpitas, CA 95035 (408) 432-1234 www.RepublicServicesSCCO.com </td> <td style="width: 50%; vertical-align: top;"> Zanker Road Landfill 675 N. Los Esteros Road San Jose, CA 95134 (408) 263-2384 www.zankerrecycling.com </td> </tr> </table>	Newby Island Resource Recovery Park 1601 Dixon Landing Road Milpitas, CA 95035 (408) 432-1234 www.RepublicServicesSCCO.com	Zanker Road Landfill 675 N. Los Esteros Road San Jose, CA 95134 (408) 263-2384 www.zankerrecycling.com
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SOLID WASTE ENFORCEMENT	<p>Commercial/Industrial Milpitas Police Department (Non-Emergency): (408) 586-2400</p> <p>Illegal Dumping Milpitas Police Department (Non-Emergency): (408) 586-2400</p> <p>Littering Milpitas Police Department (Non-Emergency): (408) 586-2400</p> <p>Recycling Theft Milpitas Police Department (Non-Emergency): (408) 586-2400</p>
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SINGLE FAMILY GARBAGE RATE INFORMATION			
Garbage/Food Scraps Split Cart service	Curbside Monthly Rate	Backyard Monthly Rate	Senior Rate
LARGE - A 96-gallon split cart with approximately 67-gallons for garbage (3-4 tall kitchen garbage bags) and 29-gallons for food scraps.	\$47.32	\$56.61	Senior rate not available for LARGE cart
MEDIUM - A 64-gallon split cart with approximately 45-gallons for garbage (2-3 tall kitchen garbage bags) and 19-gallons for food scraps.	\$41.19	\$50.48	Senior rate not available for MEDIUM cart
SMALL - A 64-gallon split cart with an insert for approximately 26-gallons for garbage (1-2 tall kitchen garbage bags) and 19-gallons for food scraps.	\$35.02	\$44.31	\$17.51 curbside or backyard service
EXTRA-SMALL - A 64-gallon split cart with an insert for approximately 19-gallons for garbage (1 tall kitchen garbage bag) and 19-gallons for food scraps.	\$32.22	\$41.51	\$16.11 curbside or backyard service

FOOTNOTES

¹ Backyard service for recycling and garbage collection for disabled residents charged at curbside rate. Rates also includes 96 gallon split cart for recyclables and a 96 gallon yard waste cart. 64 gallon split cart for recyclables is available upon request. Recyclable Materials program includes collection of batteries placed in a bag on top of the recycling cart. Every single family resident receives a food scraps kitchen pail. Use it to store your food scraps until you empty it into the food scraps side of your Gray Garbage/Food Scraps Split Cart. You can line your pail with any type of plastic bag, a paper bag, paper towel or newspaper. Please do not place the pail at the curb for collection.

² Multi-family rate information:

* Variable rates set based on container size and frequency of collection for garbage

* Rates effective as of 12/1/2017

³ Late Utility Payment Penalties

All accounts are due and payable within thirty (30) days of the date of the bill. Accounts shall become delinquent and a late fee of \$15.00 for customers

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billed monthly and \$20.00 for customers billed quarterly. If a Customer's payment becomes more than one hundred twenty (120) days past due, Contractor may request approval from the City to reduce the Customer's service level. If the City approves such request, the Contractor shall provide the Customer thirty (30) days written notice of its intent to reduce the service level. For Single-Family Customers, Contractor may reduce service to thirty-two (32) gallons of Solid Waste Collection service and may discontinue Recyclable Materials and Organic Materials Collection by retrieving Containers from that Customer. For Multi-Family and Commercial Customers, Contractor may discontinue Recyclable Materials and Organic Materials Collection by retrieving Containers from that Customer Contractor. In no case shall service level reductions occur prior to one hundred twenty (120) days following the initial Billing date. After service level reduction, Contractor may charge the Customer a fee to restart service at a Rate not to exceed the City-approved Maximum Rate, and may require the Customer to pay all amounts due (including late payment fees), and/or make a deposit in advance equal to two (2) months of service, as a condition to recommencing service. If a Customer's service level is reduced, Contractor shall provide written notification to the City within twenty-four (24) hours and shall include in the notice to City the Customers' name and address, original date of billing, date of delinquency notice, and amount due. The City may involve their code enforcement officer in the assessment of public health and safety concerns at a Customer's premises following a service level reduction. All notifications and correspondence issued by Contractor shall be directed to the Customer and the owner of the property if the owner is a different Person or entity than the Customer.

SINGLE FAMILY RECYCLING PROGRAM			
MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
Aseptic Containers	X		Place in Paper/Fiber Split Cart. Juice, soup, soy milk, and dairy cartons are accepted.
Cans	X		Place in Glass/Metal/Plastics Split Cart. Aluminum and metal food & beverage cans and empty aerosol cans accepted.
Cardboard	X		Place in Paper/Fiber Split Cart. Corrugated cardboard & paper boxes (Large/multiple pieces should be flattened and/or cut. Extra cardboard can be flattened/cut and placed next to your Blue Recyclables Split Cart for collection.)
Household Batteries	X		Household batteries can be placed inside a clear plastic zipper-lock style bag. Place on top of your Blue Recyclables Split Cart for collection. Tape terminals on lithium and 9-volt batteries. (No car batteries allowed.)
Glass	X		Place in Glass/Metal/Plastics Split Cart. Remove lids and place in recycling cart.
Newspaper	X		Place in Paper/Fiber Split Cart. Newspaper inserts also accepted.
Magazines	X		Place in Paper/Fiber Split Cart. Catalogs, magazines accepted
Mixed Paper	X		Place in Paper/Fiber Split Cart. Junk mail, phone books, shredded paper (contained in a paper bag or box) accepted
Metals, Scrap	X		Place in Glass/Metal/Plastics Split Cart. Aluminum & Metal. foil and scrap pieces (up to 30 pounds per item)
Motor Oil/Cooking Oil	X		Free curbside collection of used motor oil and cooking oil- contain used oil in sealed 1-gallon, screw-top container. Do NOT mix motor oil and cooking oil. Place containers on the curb (not in the gutter) next to (not inside) your Blue Recyclables Cart for collection. No other automotive liquids accepted. Containers/bags are available at fire stations or provided by Milpitas Sanitation, contact us to order. 2 gallons/1 bag collection limit per resident per week.
Oil Filters	X		Seal used filters in a zipper-lock style bag. Place bag on the curb (not in the gutter) next to (not inside) your Blue Recyclables Split Cart for collection. No other automotive liquids accepted. Containers/bags are available at fire stations or

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Pizza Boxes	X		Place in Paper/Fiber Split Cart. Pizza boxes (please remove the food-soiled liner and place in the food scraps side of your Gray Garbage/Food Scraps Split Cart)
Plastics (#1-#7)	X		Place in Glass/Metal/Plastics Split Cart. Bottles, jars, tubs, & trays accepted.
Polystyrene (Plastic #6)		X	Polystyrene is not recyclable under the new collection program and belongs in the garbage.
Yard Trimmings	X		Place in Yard Trimmings Cart. Flowers & leaves, ivy & weeds, grass clippings, small branches (less than 6" in diameter), untreated dimensional lumber (less than 24" long and free of nails, hardware, paint, varnish, glue, and other chemicals)

MULTI-FAMILY RECYCLING PROGRAM			
MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
Aseptic Containers	X		Place in Paper/Fiber Split Cart. Juice, soup, soy milk, and dairy cartons accepted
Cans	X		Place in Glass/Metal/Plastics Split Cart. Aluminum and metal food & beverage cans accepted. Empty aerosol cans also accepted.
Cardboard	X		Place in Paper/Fiber Split Cart. Corrugated cardboard & paper boxes (Large/multiple pieces should be flattened and/or cut. Extra cardboard can be flattened/cut and placed next to your Blue Recyclables Split Cart for collection.)
Glass	X		Place in Glass/Metal/Plastics Split Cart. Glass bottles and jars accepted.
Newspaper	X		Place in Paper/Fiber Split Cart. Newspapers and newspaper inserts.
Magazines	X		Place in Paper/Fiber Split Cart. Magazines and catalogs accepted.
Mixed Paper	X		Place in Paper/Fiber Split Cart. Junk mail, phonebooks, shredded paper (contained in a paper bag or box) accepted.
Metals, Scrap	X		Place in Glass/Metal/Plastics Split Cart. Aluminum and metal food and beverage cans
Motor Oil/Cooking Oil	X		Free curbside collection of used motor oil and cooking oil- contain used oil in sealed 1-gallon, screw-top container. Do NOT mix motor oil and cooking oil. Place containers on the curb (not in the gutter) next to (not inside) your Blue Recyclables Cart for collection. No other automotive liquids accepted. Containers/bags are available at fire stations or provided by Milpitas Sanitation, contact us to order. 2 gallons/1 bag collection limit per resident per week.
Oil Filter	X		Seal used filters in a zipper-lock style bag. Place bag on the curb (not in the gutter) next to (not inside) your Blue Recyclables Split Cart for collection. No other automotive liquids accepted. Containers/bags are available at fire stations or provided by Milpitas Sanitation, contact us to order. 2 gallons/1 bag collection limit per resident per week.
Plastics (#1-#7)	X		Place in Glass/Metal/Plastics Split Cart. Bottles, jars, tubs, & trays accepted.

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FOOTNOTES

¹ Multi-family recycling rate information:

- * Variable rates set based on container size and frequency of collection for recycling.
- * Rates effective as of 12/1/2017