

# City of Sunnyvale

## Garbage and Recycling Services Fact Sheet

**CUSTOMER SERVICE INFORMATION:** Contact the hauler at (408) 565-9900 regarding collection service problems. Contact the City of Sunnyvale at (408) 730-7400 to order or change service, schedule a large item pick-up or discuss billing issues.

<u>CITY CONTACT(S)</u>	<u>GARBAGE HAULER(S)</u>	<u>RECYCLING HAULER(S)</u>	<u>YARD TRIMMINGS</u>
<p><b>CITY OF SUNNYVALE</b>            Environmental Services            Department            456 West Olive Avenue            Sunnyvale, CA 94086  <b>Mailing Address</b>            P.O. Box 3707            Sunnyvale, CA 94088  <a href="http://sunnyvale.ca.gov">sunnyvale.ca.gov</a>  <a href="mailto:Recycling@sunnyvale.ca.gov">Recycling@sunnyvale.ca.gov</a></p> <hr/> <p><b>Karen Gissibl</b>            Environmental Program Manager  <a href="mailto:kgissibl@sunnyvale.ca.gov">kgissibl@sunnyvale.ca.gov</a>            (408) 730 - 7277</p>	<p><b>Specialty Solid Waste &amp; Recycling</b>            3355 Thomas Road            Santa Clara, CA 95054            (408) 565 – 9900  <b>Contract end date:</b> 2021</p> <p><b>Hauler Website:</b>  <a href="http://SSWR.com">SSWR.com</a></p> <p><b>City Recycling Program Website:</b>  <a href="http://Recycling.inSunnyvale.com">Recycling.inSunnyvale.com</a></p>	<p><b>Specialty Solid Waste &amp; Recycling</b>            3355 Thomas Road            Santa Clara, CA 95054            (408) 565 – 9900  <b>Contract end date:</b> 2021</p> <p><b>Hauler Website:</b>  <a href="http://SSWR.com">SSWR.com</a></p> <p><b>City Recycling Program Website:</b>  <a href="http://Recycling.inSunnyvale.com">Recycling.inSunnyvale.com</a></p>	<p><b>Specialty Solid Waste &amp; Recycling</b>            3355 Thomas Road            Santa Clara, CA 95054            (408) 565 – 9900  <b>Contract end date:</b> 2021</p>

<u>RECYCLING PROGRAM INFORMATION</u>	
<b>PROGRAM ESTABLISHED</b>	<b>SFD:</b> January 1982 <b>MFD:</b> October 1996
<b>RECYCLING COLLECTION</b>	Varies with garbage collection.
<b>CONTAINER ISSUED</b>	<b>SFD:</b> One 64- or 96-gallon split green/blue lid recycling cart and one 64 or 96 gallon yard trimmings cart. Zip-locked oil filter bag and gallon jugs (on request). <b>MFD:</b> Two 96-gallon recycling carts: Light blue for containers, dark blue for mixed paper

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<b>MISCELLANEOUS</b>	
<b>COMMERCIAL FRANCHISE AGREEMENT</b>	Contact: the City of Sunnyvale Commercial Recycling Program at (408) 730-7484. The City of Sunnyvale does not have a commercial franchise agreement with any hauler for the collection of recyclables. Independent recycling providers, with a current business license, may collect source-separated recyclables onsite from businesses. Commercial cardboard recycling service is offered through the City's waste hauler, Specialty Solid Waste & Recycling (nominal bin rental charge only). Call (408) 566-1804 for details.
<b>DEBRIS BOX INFORMATION</b>	Specialty's exclusive franchise includes debris box and compactor services. Contact the City of Sunnyvale at (408) 730-7400 to order or change service.
<b>ELECTRONIC WASTE</b>	Electronic waste (small household items with an electrical plug or circuit board) may be taken to the SMaRT Station® for recycling at no charge. Limited to Sunnyvale, Mountain View and Palo Alto residents.
<b>EXTRA DUMPING WEEKENDS/ GARAGESALE/ SWAP MEET/ REUSE DAY</b>	Extra Dumping Weekends for no charge dumping at the SMaRT Station are held 4 weekends annually For Sunnyvale residents. A Citywide Garage Sale Day is held every other year in the fall. A Reuse Day is held during Earth Day week. Call (408) 730-7262 for details.
<b>HOLIDAY TREE REMOVAL</b>	Single family residents can place trees that have been cut into four-foot lengths or shorter, curbside after Christmas. Multi-family complexes need to contact Specialty Solid Waste & Recycling at (408) 565-9900 for information.
<b>HOME COMPOST WORKSHOP</b>	The County of Santa Clara Home Composting Program holds workshops monthly, February through November. Registration is required. ❖ Register online at <a href="http://ucan.edu/compost">ucan.edu/compost</a> or call (408) 918-4640.
<b>HOUSEHOLD HAZARDOUS WASTE</b>	Sunnyvale hosts Household Hazardous Waste drop-off events four times per year. Appointments required for all residents and businesses. For more information call the Santa Clara County Hazardous Waste Disposal & Recycling Program at (408) 299-7300 or visit their website at <a href="http://hww.org">hww.org</a> .

For more information please contact the County of Santa Clara Recycling Hotline  
(800) 533-8414 or visit [www.RecycleStuff.org](http://www.RecycleStuff.org)

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<b>PAPER SHREDDING EVENTS</b>	Confidential document shredding events are held three times a year for residents of Sunnyvale, Mountain View and Palo Alto at the SMaRT Station from 8 a.m. to noon. Find specific dates online under <i>Recycling.in.Sunnyvale.com/Events/Shredding Events</i> , or <i>Annual Recycling Calendar</i> . Limit of five bags/boxes per household. Proof of residency required.
<b>RECOMMENDED LANDFILLS</b>	<p>The City of Sunnyvale suggests the following transfer station (disposal site) for residents of Sunnyvale, Mountain View and Palo Alto.</p> <p><b>SMaRT Station®</b>            301 Carl Road            Sunnyvale CA 94089            (408) 752-8530</p>
<b>RECYCLING CENTER DROP-OFF</b>	Residents and businesses may take their recyclable materials to the SMaRT Station Recycling Center located at 301 Carl Road. The Recycling Center accepts paper items (including magazines, catalogs, office and colored paper, newspapers, paperback and phone books, junk mail, non-metallic gift wrap and cards, cereal, cake mix and tissue boxes with plastic liners removed), milk and juice cartons, cardboard, plastic #1-#7 (bottles and tubs), aluminum, steel and bi-metal cans, glass, scrap metal, clothing and shoes. Only residents of Sunnyvale, Mountain View and Palo Alto may recycle used motor oil and oil filters, antifreeze and cooking oil (10 gal. limit in 5-gallon {or smaller} containers), auto batteries, household batteries, fluorescent bulbs/tubes/coils (limit 20), thermostats, carbon monoxide detectors, thermometers, up to four TVs or computer monitors, sharps (needles), computer peripherals and cell phones.

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<b>SOLID WASTE ENFORCEMENT</b>	<p><b>Illegal Dumping</b>            Call Sunnyvale Police Department (Non-Emergency): (408) 730-7180            ❖ If illegal dumping is in progress, call 911 with a description of the person and/or vehicle.</p> <p><b>Littering</b>            Littering is an activity that would have to be observed by a police officer, or called in to be observed by a police officer for a citation to be issued. Sunnyvale Police Department (Non-Emergency): (408) 730-7180   (Emergency): 911</p> <p><b>Recycling Theft</b>            Call Sunnyvale Police Department (Non-Emergency): (408) 730-7180            ❖ If theft is in progress, call 911 with a description of the person and/or vehicle.</p>
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<b><u>SINGLE FAMILY RATE INFORMATION</u></b>					
TYPE		FEE	SERVICE		COMMENTS
			Front Yard	Rear Yard*	
Refuse	35-gallon	\$38.23	X	X	Mobile Home \$29.74
	65-gallon	\$45.66	X	X	Mobile Home \$37.17
	95- gallon cart	\$53.10	X	X	Mobile Home \$44.60
Recycling					Included in refuse rate
Yard Trimmings					Included in garbage rate

\* Rear Yard service is available to disabled residents pending Utilities Department approval. Contact (408) 730-7400 for details.

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<b>SINGLE FAMILY RECYCLING PROGRAM<sup>1</sup></b>			
MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
Aseptic Containers	X		Place in blue (container) side of recycling cart.
Batteries (Household)	X		Tape positive terminal ends, put into zip-locked bag and place on top of recycling cart.
Batteries (Automotive)	X		Take to SMaRT Station®. See details above.
Large Item Pick-Up	X		Call Utilities Customer Service at (408) 730-7400 to schedule On-Call Collection appointments (two per year). Includes 2 cy. of contained garbage PLUS 2 large items, including electronics. No hazardous materials collected.
Cans	X		Aluminum, steel, bi-metal and tin accepted, empty and place in blue-lid side of split-lid cart.
Cardboard	X		Corrugated; tie or tape into bundles of 30" x 30" x 6" or smaller.
Cooking Oil		X	Take to SMaRT Station. See details above
Glass	X		All colors of glass bottles and jars, empty and place in blue-lid side of split-lid cart with lids.
Magazines	X		Mixed paper item, add to green-lid side. See details above.
Metals, Other		X	Take to SMaRT Station. See details above.
Metals, Scrap		X	Take to SMaRT Station. See details above.
Mixed Paper	X		Add to green-lid side. See details above.
Newspaper	X		Mixed paper item, add to green-lid side. See details above.
Used Motor Oil	X		Place in non-breakable one-gallon container with screw-top lid or Specialty-provided container, place next to recycling cart at the curb.
Oil Filters	X		Place the oil filter into a heavyweight, zip-locked plastic bag, and seal well, and place the oil filter bag next to recycling cart at curb. Specialty will provide/leave resident another bag.
Plastics (#1-#7)	X		Empty plastic bottles, jugs, tubs and jars, place in blue-lid side. Recycle plastic bags at local grocery stores. No black plastic or hinged clamshell containers.
Polystyrene (Plastic #6)	X		Only #6 rigid containers. No expanded polystyrene (foam) materials.
Yard Trimmings	X		Grass, leaves, small branches and other lawn/garden trimmings in green yard trimmings cart, collected curbside.
Holiday Trees	X		Cut into 4-ft. lengths, remove all decorations, lights, stand, and place curbside or in yard trimmings cart if lid can still close.

**FOOTNOTES**

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<sup>1</sup> Single family program applies to residents in single-family, duplex, tri-plex and mobile homes.

<b>MULTI- FAMILY RECYCLING PROGRAM<sup>2</sup></b>			
MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
Aseptic Containers	X		Recycle in light blue (container) recycling cart.
Batteries (Household & Automotive)		X	Take to SMaRT Station®. See details above.
Cans	X		Empty aluminum, steel, bi-metal and tin cans. Recycle in light blue 96-gallon carts.
Cardboard	X		Flatten and place inside garbage bins or recycle at the SMaRT Station. See details above.
Cooking Oil		X	Take to SMaRT Station. See details above.
Glass	X		All colors of glass bottles and jars, remove and recycle lids in light blue 96-gallon carts.
Magazines	X		Recycle in dark blue, 96-gallon cart or recycle at the SMaRT Station. See details above.
Metals, Other		X	Take to SMaRT Station. See details above.
Metals, Scrap		X	Take to SMaRT Station. See details above.
Mixed Paper	X		Recycle in dark blue 96-gallon cart. See details above.
Newspaper	X		Mixed paper item. Recycle in dark blue cart. See details above.
Oil and Oil Filters		X	Drop off at a Certified Used Oil Recycling Center: <a href="http://calrecycle.ca.gov/UsedOil/Reports/CenterSearch/">calrecycle.ca.gov/UsedOil/Reports/CenterSearch/</a> Residents of Sunnyvale, Mountain View and Palo Alto may bring motor oil, oil filters and antifreeze to the SMaRT Station.
Plastics (#1-#7)	X		Plastic bottles, jugs, tubs and jars. No black plastics. Recycle plastic bags at local grocery stores.
Polystyrene (Plastic #6)	X		#6 rigid plastic containers only. No expanded polystyrene (foam) accepted.
Holiday Trees	X		Contact apartment managers for designated onsite tree collection. Service available within 3 week period following Christmas Day.

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<sup>2</sup>Multi-Family program applies to residents occupying four or more unit residential communities. MF property owner/managers of 5 or more units must provide recycling service to tenants in compliance with AB 341.