

# City of San Jose

## Garbage and Recycling Services Fact Sheet

<u>CITY CONTACT(S)</u>	<u>GARBAGE HAULER(S)</u>	<u>RECYCLING HAULER(S)</u>	<u>YARD TRIMMINGS</u>
<p><b>CITY OF SAN JOSE</b> Department of Environmental Services 200 East Santa Clara St., 10th Floor San José, CA 95113 <a href="http://www.sanjoseca.gov/recycling-garbage">www.sanjoseca.gov/recycling-garbage</a></p> <hr/> <p><b>Jeff Anderson</b> Residential Program Manager <a href="mailto:Jeff.anderson@sanjoseca.gov">Jeff.anderson@sanjoseca.gov</a> (408) 975 – 2518</p> <p><b>Kristina McCaffrey</b> Commercial Program Manager <a href="mailto:Kristina.mccaffrey@sanjoseca.gov">Kristina.mccaffrey@sanjoseca.gov</a> (408) 975 - 2520</p>	<p><b>Garden City Sanitation</b> 1080 Walsh Ave. Santa Clara, CA 95050 (408) 988 – 4500 <a href="mailto:info@gardencitysanitation.com">info@gardencitysanitation.com</a> <a href="http://www.gardencitysanitation.com">www.gardencitysanitation.com</a> <b>Single Family Dwellings</b> Downtown, North, East, South District A &amp; C Contract end date: June 30, 2021</p> <p><b>GreenTeam of San Jose</b> 1333 Oakland Road San Jose, CA 95112 (408) 282 – 4400 Fax: (408) 283 – 8509 <a href="http://www.greenteam.com">www.greenteam.com</a> <b>Single Family Dwellings</b> West (District B) Multi Family Dwellings Citywide Contract End Date: June 30, 2021</p> <hr/> <p style="text-align: center;"><b><u>COMMERCIAL WET/DRY</u></b> <b>GARBAGE HAULER</b></p> <p><b>Republic Services</b> 1601 Dixon Landing Road Milpitas, CA 95035 (408) 432 – 1234 Citywide Contract End Date: June 30, 2021</p>	<p><b>California Waste Solutions</b> 1005 Timothy Drive San Jose, CA 95133 (408) 213 – 7800 Fax: (408) 292 – 0833 <a href="http://www.calwaste.com">www.calwaste.com</a> <b>Single Family Dwellings</b> Downtown, North, East, South District A &amp; C Contract end date: June 30, 2021</p> <p><b>GreenTeam of San Jose</b> 1333 Oakland 1333 Oakland Road San Jose, CA 95112 (408) 282 – 4400 Fax: (408) 283 – 8509 <a href="http://www.greenteam.com">www.greenteam.com</a> <b>Single Family Dwellings</b> West (District B) Multi Family Dwellings Citywide Contract End Date: June 30, 2021</p>	<p><b>Green Waste Recovery</b> 1500 Berger Dr. San Jose, CA 95112 (408) 293 – 4800 Fax: (408) 283 – 3108 <a href="http://www.greenwaste.com">www.greenwaste.com</a> <b>Single &amp; Multi Family Dwellings Citywide</b> Contract End Date: June 30, 2021</p>

### RESIDENTIAL RECYCLING PROGRAM INFORMATION

<b>PROGRAM ESTABLISHED</b>	May 1985; revised program “RecyclePlus” began July 1993; single stream program began July 2002.
<b>COLLECTION SCHEDULE</b>	<b>Single Family Dwelling (SFD):</b> Once a week; garbage, recycling, and yard trimmings. <b>Online Collection Day Lookup for SFD:</b> <a href="http://www.sanjoseca.gov/lookup">www.sanjoseca.gov/lookup</a> <b>Multi Family Dwelling (MFD):</b> At least once a week; variable collection days.
<b>CONTAINER ISSUED</b>	<b>SFD:</b> Single cart (gray with blue lid) for commingled recyclables. Oil jugs and oil filter bags provided by recycling hauler. <b>MFD:</b> Bins (white) or carts (blue) provided for commingled recyclables.

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<u>MISCELLANEOUS</u>	
<b>CLEAN-UP EVENT</b>	Residents receive a Neighborhood Clean-up event one every three years. Visit <a href="http://www.sjenvironment.org/lookup">www.sjenvironment.org/lookup</a> to find out when your clean-up event is scheduled.
<b>EXCLUSIVE COMMERCIAL FRANCHISE AGREEMENT</b>	The City of San José has an exclusive Commercial Solid Waste and Recyclables Collection Agreement with Republic Services Inc. for the collection of waste from businesses within the City, including recyclables and organics. This award winning system keeps all San Jose businesses compliant with regulations such as Mandatory Recycling (AB 341) and Mandatory Organics Recycling (AB 1826). To learn more about the system and mandatory recycling regulations, visit the <a href="#">City's Business Recycling &amp; Garbage</a> page.
<b>NON-EXCLUSIVE COMMERCIAL FRANCHISE AGREEMENT</b>	The City also has non-exclusive collection agreements with multiple companies for the collection of certain types of construction and demolition debris as well as residential property clean-out debris. Residents and businesses interested in a debris bin can view the Construction, Demolition and Residential Clean-out Haulers section on the <a href="#">Recyclers &amp; Haulers</a> webpage and should choose a company from the <a href="#">list of non-exclusive haulers</a> . Companies interested in becoming a non-exclusive franchise hauler with the City of the San José can request an application and additional information by contacting the Non-Exclusives Franchise Manager at (408) 535-8550.
<b>EXTRA GARBAGE STICKERS</b>	Single-family residents may place extra garbage in a 32-gallon plastic garbage bag and label with an extra garbage sticker. These can be purchased at San José Public Libraries, and Save Mart, Lucky, and Safeway stores in San José, or at the Customer Service Center on the first floor of San José City Hall.
<b>HOLIDAY TREE REMOVAL</b>	Recycle your holiday tree on your collection day from December 26th throughout the month of January each year. Contact GreenWaste Recovery at (408) 283-4800 for more information.
<b>COMPOSTING WORKSHOPS</b>	Visit <a href="http://www.uncanr.edu/compost">www.uncanr.edu/compost</a> or call the Hotline at (408) 918-4640 for a schedule of composting workshops held in San José and Santa Clara County.
<b>HOUSEHOLD HAZARDOUS WASTE</b>	Visit <a href="http://www.HHW.org">www.HHW.org</a> or call (408) 299-7300 to schedule a free and convenient household hazardous waste drop-off appointment.
<b>LARGE ITEM PICKUP</b>	<p><b>Single family:</b> If you have garbage cart service, up to three large items – such as tires, furniture, appliances, and televisions can be collected curbside for recycling. One collection of three large items is included in the monthly rate per fiscal year at no extra charge; after that, pick-up costs are \$27.00 per 1-3 items through June 30, 2016. Call your recycling hauler to schedule the large item collection.</p> <p><b>Multi family:</b> If you have garbage dumpster service, a limited number of pick-ups are included in the monthly rate; once the limit is reached, pick-up costs are \$59.94 per 1-3 items and \$19.97 for each additional item in the same pick-up through June 30, 2016. To schedule a pick-up, call Green Team at (408) 282-4400.</p>

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<b>BILLING CHANGES FOR GARBAGE AND RECYCLING SERVICES</b>	<p>Single-family residents with garbage cart service are now billed through the <a href="#">Santa Clara County Secured Property Tax Bill</a>. Customers with dumpster service will continue to receive monthly bills for garbage and recycling service from the City. Renters no longer receive a bill from the City, and can no longer directly pay for garbage and recycling services.</p>		
<b>RECOMMENDED LANDFILLS</b>	<p>The City of San José Suggests the following landfills:</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%; vertical-align: top;"> <p><b>Guadalupe Rubbish Disposal Company</b></p> <p>15999 Guadalupe Mines Road San José, CA 95120 (408) 268-1670 Fax: (408) 268-7451</p> <p>Zanker Road Landfill 705 Los Esteros Road San José, CA 95134 (408) 263-2384 Fax: (408) 263-2393</p> </td> <td style="width: 50%; vertical-align: top;"> <p><b>Kirby Canyon Recycling and Disposal Facility</b></p> <p>910 Coyote Creek Golf Drive Morgan Hill, CA 95037 (408) 779-2206 Fax: (408) 779-5165</p> <p><b>Newby Island Sanitary Landfill</b></p> <p>1601 Dixon Landing Road Milpitas, CA 95035 (408) 262-1401 Fax: (408) 262-2871</p> </td> </tr> </table>	<p><b>Guadalupe Rubbish Disposal Company</b></p> <p>15999 Guadalupe Mines Road San José, CA 95120 (408) 268-1670 Fax: (408) 268-7451</p> <p>Zanker Road Landfill 705 Los Esteros Road San José, CA 95134 (408) 263-2384 Fax: (408) 263-2393</p>	<p><b>Kirby Canyon Recycling and Disposal Facility</b></p> <p>910 Coyote Creek Golf Drive Morgan Hill, CA 95037 (408) 779-2206 Fax: (408) 779-5165</p> <p><b>Newby Island Sanitary Landfill</b></p> <p>1601 Dixon Landing Road Milpitas, CA 95035 (408) 262-1401 Fax: (408) 262-2871</p>
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<b>SOLID WASTE ENFORCEMENT</b>	<p><b>Commercial/Industrial</b> The City franchises hauling activity to protect public health and safety. <a href="#">Report Hauling and Collection Code Violations</a> through the online form.</p> <p><b>Illegal Dumping</b> To report illegal dumping of garbage, call the City’s Call Center at (408) 535-3500 To report illegal dumping in storm drains, call the City’s Environmental Services Department at (408) 945-3000.</p> <p><b>Recycling Theft</b> To report theft of recyclables from the street or curb, call the San Jose Police Department (Non-Emergency) at 311.</p>		

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### SOLID WASTE ORDINANCES

#### **The Bring Your Own Bag Ordinance**

The Bring Your Own Bag ordinance began on January 1, 2012, with the following provisions:

- ❖ Grocery stores, pharmacies, small and large retailers can no longer provide plastic carryout bags at checkout.
- ❖ Stores may still provide paper bags made of 40% post-consumer recycled material and charge a minimum of 10 cents for each bag. The charge will be retained by the store.

For more questions, call (408) 534-BYOB (2962) or email [bring-ur-bag@sanjoseca.gov](mailto:bring-ur-bag@sanjoseca.gov)

#### **Foam Food Container Ordinance**

The first phase of the City's [Foam Food Container Ordinance](#) took effect on January 1, 2014 at multi-state national restaurant chains. The second phase took effect at all other restaurants, including mobile and street vendors, on January 1, 2015.

The ordinance:

- ❖ Requires all restaurants to use non-foam food service ware but does not prescribe an alternative, allowing restaurants to choose what best meets their business needs; and
- ❖ Provides financial hardship and unique packaging exemptions.

The Foam Food Container Ordinance [fact sheet](#) contains an ordinance overview and transition tips to help restaurants understand how the new ordinance affects them.

For questions, email: [greentogo@sanjoseca.gov](mailto:greentogo@sanjoseca.gov) or visit [www.sanjoseca.gov/eps](http://www.sanjoseca.gov/eps)

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<b><u>SINGLE FAMILY RATE INFORMATION</u></b>					
TYPE		RATE 7/1/15- 6/30/16	SERVICE		COMMENTS
			Front Yard	Back Yard	
<b>Garbage</b>	32 gallon cart	\$32.07	X		On-premise collection of garbage, recycling, and yard trimmings carts available for extra fee
	64 gallon cart	\$64.14	X		On-premise collection of garbage, recycling, and yard trimmings carts available for extra fee
	96 gallon cart	\$96.21	X		On-premise collection of garbage, recycling, and yard trimmings carts available for extra fee
	128 gallon cart	\$128.28	X		On-premise collection of garbage, recycling, and yard trimmings carts available for extra fee
	160 gallon cart	\$160.35	X		On-premise collection of garbage, recycling, and yard trimmings carts available for extra fee
	192 gallon cart	\$192.42	X		On-premise collection of garbage, recycling, and yard trimmings carts available for extra fee
	224 gallon cart	\$224.49	X		On-premise collection of garbage, recycling, and yard trimmings carts available for extra fee
	Extra Bag	\$6.25	X		Extra sticker required for each bag
<b>Recycling</b>	1 cart		X		Included in garbage rate
<b>Yard Trimming</b>	Loose Collection		X		Included in garbage rate
	Subscription Cart	\$4.79	X		On-premise collection of garbage, recycling, and yard trimmings carts available for extra fee

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<b>SPECIAL RATES</b>				
(Available to those who qualify)				
TYPE	RATE 7/1/15- 6/30/16	SERVICE		
		Front Yard	Back Yard	
<b>On-Premises Disabled</b>	32 gallon	\$32.07	X	X
	64 gallon	\$64.14	X	X
	96 gallon	\$96.21	X	X
	128 gallon	\$128.28	X	X
	160 gallon	\$160.35	X	X
	192 gallon	\$192.42	X	X
	224 gallon	\$224.49	X	X

On-premise pick-up for those with an ongoing physical disability and unable to move the garbage, recycling, and yard trimmings cart to the curb for collection.

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<b>SINGLE FAMILY RECYCLING PROGRAM</b>			
MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
Aseptic Containers	X		Milk cartons and juice boxes accepted; place in recycling cart.
Large Item Pick-Up	X		One pick-up of 1-3 items included in monthly rate per fiscal year. After that, cost is \$27.00 per 1-3 items. Call recycling hauler to schedule.
Cans	X		Aluminum, steel, tin and bi-metal cans accepted; place in recycling cart.
Cardboard	X		Flatten and place in recycling cart.
Household Batteries		X	To schedule free drop-off, go to <a href="http://www.HHW.org">www.HHW.org</a> or call the County Household Hazardous Waste program at (408) 299-7300.
Glass	X		Place in recycling cart.
Newspaper	X		Place in recycling cart.
Magazines	X		Place in recycling cart.
Mixed Paper	X		Junk mail, phone books, egg cartons, business and school papers, paper bags, and plastic window envelopes accepted; place in recycling cart; commingle with magazines.
Metals, Other	X		Small appliances, aluminum foil and pie tins; place in recycling cart.
Metals, Scrap	X		Scrap metals including jar lids, commingle with aluminum in recycling cart.
Oil	X		Use hauler-provided one-gallon container; place next to recyclables. Call your recycling hauler to order a free container.
Oil Filters	X		Use hauler-provided bags; place next to recyclables. Call your recycling hauler to order a free bag.
Plastics (#1-#7)	X		Place plastic bottles and jugs in recycling cart. Plastic bags are not accepted in curbside recycling. Take clean plastic bags to local grocery stores and place soiled bags in the garbage cart.
Polystyrene (Plastic #6)		X	Polystyrene foam, including cups, plates, take-out containers, egg cartons, and meat trays should be placed in the garbage. This material is not accepted in curbside recycling. Place foam packing materials such as "peanuts" in a clear plastic bag before placing in the garbage cart. Foam "blocks" can be recycled at your Neighborhood Cleanup event.
Textiles	X		Textiles should be clean and placed in a clear plastic bag to avoid contamination; includes blankets, clothing, sheets, etc; place in recycling cart.
Yard Trimmings	X		Prunings, grass, and leaves only; no rocks, soil, or fruit. Loose or cart service is determined by the City. Loose piles should be 12 inches from the curb and no larger than five feet in any direction. Branches should be no longer than five feet and/or six inches in diameter. Subscription cart service available for \$4.76 per month.

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<b>MULTI-FAMILY RECYCLING PROGRAM</b>			
MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
Aseptic Containers	X		Milk cartons and juice boxes accepted; place in recycling cart.
Large Item Pick-Up	X		Limited number of pick-ups included in monthly rate. Once limit reached, cost is \$59.94 per 1-3 items, and \$19.97 for each additional item in the same pick-up. To schedule, call Green Team at (408) 282-4400.
Cans	X		Aluminum, steel, tin and bi-metal cans accepted; place in recycling cart or bin.
Cardboard	X		Flatten into 4' x 4' bundles and place in recycling cart or bin.
Glass	X		All colors of glass bottles and jars; place in recycling cart or bin.
Newspaper	X		Newspapers and newspaper inserts; place in recycling cart or bin.
Magazines	X		Place in recycling cart.
Mixed Paper	X		Junk mail, phone books, egg cartons, business and school papers, paper bags, and plastic window envelopes accepted; place in recycling cart or bin.
Metals, Other	X		Small appliances, aluminum foil and pie tins; place in recycling cart or bin.
Metals, Scrap	X		Place in recycling cart or bin.
Oil		X	To schedule free drop-off, go to <a href="http://www.HHW.org">www.HHW.org</a> or call the County Household Hazardous Waste program at (408) 299-7300.
Oil Filters		X	To schedule free drop-off, go to <a href="http://www.HHW.org">www.HHW.org</a> or call the County Household Hazardous Waste program at (408) 299-7300.
Plastics (#1-#7)	X		Place plastic bottles and jugs in recycling cart or bin. Plastic bags are not accepted in curbside recycling. Take clean plastic bags to local grocery stores and place soiled bags in the garbage bin.
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Textiles	X		Textiles should be clean and placed in a clear plastic bag to avoid contamination; includes blankets, clothing, sheets, etc.; place in recycling cart or bin.
Yard Trimmings	X		Service is available to all MFDs; contact GreenWaste at (408) 283-4800 for information and set out details. Property manager approval is required to service.

### FOOTNOTES

<sup>1</sup> Multi-family program can include premises 2 units and greater, condos, town homes, mobile home parks. The number of garbage and recycling containers at multi-family dwellings varies with location; contact GreenTeam for details.