

City of Mountain View

Garbage and Recycling Services Fact Sheet

CUSTOMER SERVICE INFORMATION: Contact the applicable hauler regarding recycling or trash services. Contact the City of Mountain View with billing issues at (650) 903-6317. Large item pick-up available by calling (650) 967-3034.

<u>CITY CONTACT(S)</u>	<u>GARBAGE HAULER(S)</u>	<u>RECYCLING HAULER(S)</u>	<u>YARD TRIMMINGS</u>
<p>Lori Topley City of Mountain View P.O. Box 7540 Mountain View, CA 94039-7540 (650) 903-6311 Fax: (650) 962-8503 lori.topley@mountainview.gov www.mountainview.gov</p>	<p>Recology Mountain View 935 Terra Bella Avenue Mountain View, CA 94043 (650) 967-3034 Fax: (650) 967-1260 Contract end date: 10/2021 Next review date: Reviewed at the beginning of each fiscal year</p>	<p>Recology Mountain View 935 Terra Bella Avenue Mountain View, CA 94043 (650) 967-3034 Fax: (650) 967-1260 Contract end date: 10/2021 Next review date: Reviewed at the beginning of each fiscal year</p>	<p>Recology Mountain View 935 Terra Bella Avenue Mountain View, CA 94043 (650) 967-3034 Fax: (650) 967-1260 Contract end date: 10/2021 Next review date: Reviewed at the beginning of each fiscal year</p>

Garbage & Recycling Hauler Website: www.recologymountainview.com

City Recycling and Zero Waste Website: www.MVRecycle.org

<u>GARBAGE/RECYCLING PROGRAM INFORMATION</u>	
PROGRAM ESTABLISHED	October 1987 and updated in 2004 with recycling split-cart.
COLLECTION SCHEDULE	Recycling and Yard Trimmings are collected every other week, same day as garbage collection. Beginning July 2017, yard trimmings, with food scraps included, will be collected weekly.
CONTAINER ISSUED	<p>SFD: Recycling split-cart. One side is newspaper and mixed paper and the other side is for metal cans, glass, plastic bottles, and jars.</p> <p>MFD: Two carts (mixed paper and containers).</p>

City of Mountain View

Garbage and Recycling Services Fact Sheet

MISCELLANEOUS	
CITY-WIDE GARAGE SALE	The City-wide Garage Sale is held annually in May. Registration opens in April. Call (650) 903-6311 or visit www.MVRecycle.org for more information.
CLEAN-UP EVENT/ON CALL PLUS	Clean-up services provided through “On Call Plus”, including large goods. Only properties with 8 or less units using individual garbage carts (or mobile homes, townhouses and condominiums) are eligible for On Call Plus. Residents subscribed to individual cart services receive three On Call Plus appointments per calendar year for collection of trash, yard trimmings, and large goods. On Call Plus appointments are exchangeable for a free voucher to the SMaRT transfer station in Sunnyvale, which expires yearly.
COMMERCIAL FRANCHISE AGREEMENT	The City of Mountain View has an exclusive franchise agreement with Recology to provide all residential, commercial and industrial garbage, recycling and debris box services. Commercial food waste collection is also offered. Independent haulers may only collect source-separated recyclables (e.g. cardboard only in one bin or compactor) from businesses <i>provided</i> they do so free of charge and are specially licensed with the City.
DEBRIS BOX INFORMATION	Recology is the City’s exclusive franchised waste hauler for recycling or debris roll-off box services. If your general contractor subcontracts to and pays a roll-off box company, it must be Recology. No other roll-off box company may be used. Per City Code, no other roll-off box hauler may be used unless: <ul style="list-style-type: none"> • The materials are self-hauled by a State-licensed contractor, working at the site, who owns and hauls their own box or truck, and the hauling is an incidental part of total services (e.g. roofers, landscapers); or • The materials are sold or donated to a recycling hauler or processor, who does not require payment of any kind for the collection, transportation, transfer or processing; materials are kept source-separated on site (i.e. box of metal, box of drywall); and the hauler has <i>both</i> a City franchise and business license.
ELECTRONIC WASTE	Mountain View residents may bring electronic waste to the Mountain View Recycling Center or the SMaRT Station® for recycling at no charge. Also accepted in On-Call Plus appointments.
HOLIDAY TREE REMOVAL	Holiday tree collection program for single-family and multi-family properties is offered for a four-week period following Christmas Day (exact dates vary from year to year). Contact Recology Mountain View at (650) 967-3034 for more information.
HOME COMPOSTING WORKSHOPS	Call the Rotline at (408) 918-4640 or visit www.reducewaste.org for information on upcoming composting workshops. Residents may pick-up free mulch and compost at the SMaRT Station. Call ahead for limits and to check availability, (408) 752-8530.
HOUSEHOLD HAZARDOUS WASTE	Call (408) 299-7300 or visit www.HHW.org to schedule a drop-off.

For more information please contact the County of Santa Clara Recycling Hotline
(800) 533-8414 or visit www.RecycleStuff.org

City of Mountain View

Garbage and Recycling Services Fact Sheet

PAPER SHREDDING EVENTS	Confidential document shredding events are held three times a year at the SMaRT Station for residents of Sunnyvale, Mountain View and Palo Alto. Call (650) 903-6311 or visit www.MVRecycle.org for dates and times (typically one Saturday morning in April, August and November). Limit of five bags/boxes per resident. Proof of residency required.		
RECOMMENDED LANDFILLS	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; border: none; vertical-align: top;"> <p style="text-align: center;">TRANSFER STATION (Disposal site) and BUY-BACK/DROP-OFF CENTER</p> <p style="text-align: center;">SMaRT Station® Owned in partnership with the Cities of Mountain View, Palo Alto and Sunnyvale. Operated by Bay Counties on City of Sunnyvale property. 301 Carl Road Sunnyvale, CA 94089 (408) 752-8530</p> </td> <td style="width: 50%; border: none; vertical-align: top;"> <p style="text-align: center;">BUY-BACK/DROP-OFF CENTER</p> <p style="text-align: center;">Mountain View Recycling Center Operated by Recology on City Property 935 Terra Bella Avenue Mountain View, CA 94043 (650) 967-3034</p> </td> </tr> </table>	<p style="text-align: center;">TRANSFER STATION (Disposal site) and BUY-BACK/DROP-OFF CENTER</p> <p style="text-align: center;">SMaRT Station® Owned in partnership with the Cities of Mountain View, Palo Alto and Sunnyvale. Operated by Bay Counties on City of Sunnyvale property. 301 Carl Road Sunnyvale, CA 94089 (408) 752-8530</p>	<p style="text-align: center;">BUY-BACK/DROP-OFF CENTER</p> <p style="text-align: center;">Mountain View Recycling Center Operated by Recology on City Property 935 Terra Bella Avenue Mountain View, CA 94043 (650) 967-3034</p>
<p style="text-align: center;">TRANSFER STATION (Disposal site) and BUY-BACK/DROP-OFF CENTER</p> <p style="text-align: center;">SMaRT Station® Owned in partnership with the Cities of Mountain View, Palo Alto and Sunnyvale. Operated by Bay Counties on City of Sunnyvale property. 301 Carl Road Sunnyvale, CA 94089 (408) 752-8530</p>	<p style="text-align: center;">BUY-BACK/DROP-OFF CENTER</p> <p style="text-align: center;">Mountain View Recycling Center Operated by Recology on City Property 935 Terra Bella Avenue Mountain View, CA 94043 (650) 967-3034</p>		
RECYCLING CENTER DROP-OFF	<p>Residents may bring their recyclable materials to either the Mountain View Recycling Center (operated by Recology on City property) at 935 Terra Bella Avenue near the intersection of N. Shoreline Blvd. near Highway 101 (650) 967-3034; or to the Smart Station in Sunnyvale at 301 Carl Road near the intersection of Caribbean and Borregas Avenues (408) 752-8530.</p> <ul style="list-style-type: none"> ❖ The Mountain View Recycling Center accepts the same recyclables (during drop-off hours) as the curbside program, plus: waxed paperboard (e.g., frozen food boxes); rigid plastics (buckets, plant pots, toys); textiles (unusable clothes, sheets, towels, blankets); scrap metal less than 6 feet long (aerosol cans, pots/pans, trays, tools); film plastic (bread and dry cleaner bags, bubble wrap, cereal box-type liners, etc.); household batteries; used cooking oil; compact fluorescent light bulbs (no tubes). ❖ The SMaRT Station accepts the same recyclables as curbside program, plus: scrap metal; motor oil and filters; used cooking oil (10 gal limit); auto batteries; household batteries; fluorescent tubes and bulbs (limit 20); thermostats and thermometers; and anti-freeze. 		
REUSABLE BAG ORDINANCE	All retail establishments are prohibited from providing a carry out bag to a customer at the point of sale, except a recycled content paper bag or a reusable bag may be provided for a minimum charge of 10 cents. Defined protective bags are exempt. Call Solid Waste and Recycling staff at (650) 903-6311 for information.		
SOLID WASTE ENFORCEMENT	<p>Commercial/Industrial Mountain View Recycling and Zero Waste staff at (650) 903-6311.</p> <p>Illegal Dumping/Litter For illegal dumping or litter on private property, contact Code Enforcement at (650) 526-7713. For illegal dumping or litter in the public right of way, contact Public Services Department at (650) 903-6329.</p> <p>Recycling Theft (Scavenging) Mountain View Police Department (Non-Emergency): (650) 903-6395</p>		

For more information please contact the County of Santa Clara Recycling Hotline
(800) 533-8414 or visit www.RecycleStuff.org

City of Mountain View

Garbage and Recycling Services Fact Sheet

<u>SINGLE FAMILY RATE INFORMATION</u>					
TYPE		FEE	SERVICE		COMMENTS
			Front Yard	Back Yard	
Garbage	Refuse, 32 gallon cart	\$29.30	X	*	Refuse is collected from carts provided by Recology at no rental charge.
	Refuse, 20 gallon cart	\$20.05	X	*	Refuse is collected from carts provided by Recology at no rental charge.
	Refuse, 64 gallon cart	\$58.60	X	*	Refuse is collected from carts provided by Recology at no rental charge.
	Refuse, 96-gallon cart	\$87.90	X	*	Refuse is collected from carts provided by Recology at no rental charge.
	Refuse, Extra Bag Tag	\$6.00	X		Per 32-gallon bag
Recycling	1 cart		X	*	Included in refuse rate. Contaminated cart: charged the same as garbage
Yard Trimmings			X	*	64 or 96-gallon sizes available. Cost included in refuse rate; Contaminated cart: charged the same as garbage

*Based on demonstrated need (disability, etc.)

City of Mountain View

Garbage and Recycling Services Fact Sheet

<u>SINGLE FAMILY RECYCLING PROGRAM</u>			
MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
Aseptic Containers	X		All milk cartons, juice boxes, soy and soup cartons are accepted. Place in split-cart under the blue lid side.
Large Item Pick-Up	X		Included in On Call Plus program.
Cans	X		Aluminum, steel, bi-metal and tin cans are accepted (no scrap metal such as baking pans or aerosol cans). Place in split-cart under the blue lid side.
Cardboard	X		Flatten, bundle, and place next to recycling bins. Max. Size: 3' x 3'.
Household Batteries	X		Place in bag provided by Recology and set on top of recycling cart. <i>Auto batteries not accepted at curbside; but are accepted at the Smart Station.</i>
Glass	X		Place in split-cart under the blue lid side.
Newspaper	X		Place in split cart under the gray lid side.
Magazines	X		Place in split cart under the gray lid side.
Mixed Paper	X		Place in split cart under the gray lid side. Phone books accepted.
Metals, Scrap		X	Less than 6 feet in length, take to Mountain View Recycling Center or SMaRT Station (pots/pans, aerosol cans, trays, tools, etc.).
Motor Oil	X		Place in container provided by Recology and set on curb next to recycling cart.
Motor Oil Filters	X		Place in bag provided by Recology and set on curb next to recycling cart.
Plastic Bottles and Tubs	X		Bottles and wide-mouth tubs less than 2-gallon in size. Place in split-cart under the blue lid side. No plastic bags accepted. Take plastic bags to local grocery stores.
Polystyrene (Plastic #6)		X	Foam blocks, food foam and packing peanuts are not accepted.
Yard Trimmings	X		City provides 64 or 96 gallon bin. Contaminated cart charged as garbage. No palm fronds, dirt, sod, rock or plastics.

For more information please contact the County of Santa Clara Recycling Hotline
(800) 533-8414 or visit www.RecycleStuff.org

City of Mountain View

Garbage and Recycling Services Fact Sheet

MULTI-FAMILY RECYCLING PROGRAM			
MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
Aseptic Containers	X		All milk cartons, juice boxes, soy and soup cartons are accepted. Place in mixed container cart.
Large Item Pick-Up	X		Call Recology for pricing.
Cans	X		Aluminum, tin, steel and bi-metal cans. No aerosol cans or pots/pans. Place in mixed container cart.
Cardboard	X		Flatten, bundle and place next to recycling carts. Max. size: 3'x3'.
Compact Fluorescent Light Bulbs and Tubes		X	Take CFLs to Mountain View Recycling Center and CFLs and tubes to SMaRT Station (limit 20). Property managers may arrange for CFL collection with Recology.
Cooking Oil (used)		X	Contain in a clear plastic bottle or jug with a screw-top lid and take to SMaRT Station.
Glass Containers	X		Place in mixed container cart.
Household Batteries		X	Take to Mountain View Recycling Center during drop-off hours, or to SMaRT Station. Property managers may arrange battery collection with Recology.
Magazines	X		Place in mixed paper cart.
Metal Scrap		X	Less than 6 feet in length, take to Mountain View Recycling Center or SMaRT Station (pots/pans, aerosol cans, trays, tools, etc.).
Mixed Paper	X		Place in mixed paper cart. Phone books OK.
Newspaper	X		Place in mixed paper cart.
Motor Oil and Filters		X	Take to SMaRT Station.
Plastic Bottles and Tubs	X		Bottles and wide-mouth tubs less than 2-gallon in size. Place in mixed container cart. No plastic bags accepted. Take plastic bags to local grocery stores.
Polystyrene (Plastic #6)		X	Foam blocks, food foam and packing peanuts are not accepted.

For more information please contact the County of Santa Clara Recycling Hotline
(800) 533-8414 or visit www.RecycleStuff.org