

# City of Milpitas

## Garbage and Recycling Services Fact Sheet

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**CUSTOMER SERVICE INFORMATION:** Contact the applicable hauler regarding bin, billing, or other issues pertaining to curbside services. Large item pick-up available by calling (408) 432-0444.

| <u>CITY CONTACT(S)</u>  | <u>GARBAGE HAULER(S)</u>   | <u>RECYCLING HAULER(S)</u>   | <u>YARD TRIMMINGS</u>   |
|---|--|--|---|
| <p><b>Elizabeth Koo</b><br/>           Administrative Analyst II<br/>           455 East Calaveras Blvd<br/>           Milpitas, CA 95035<br/>           (408) 586-3353<br/>           Fax: (408) 586-3305<br/> <a href="mailto:ekoo@ci.milpitas.ca.gov">ekoo@ci.milpitas.ca.gov</a><br/> <a href="http://www.ci.milpitas.ca.gov">www.ci.milpitas.ca.gov</a></p> <p><b>Leslie Stobbe</b><br/>           Public Information Specialist<br/>           455 East Calaveras Blvd<br/>           Milpitas, CA 95035<br/>           (408) 586-3352<br/>           Fax: (408) 586-3305<br/> <a href="mailto:leslie.stobbe@ci.milpitas.ca.gov">leslie.stobbe@ci.milpitas.ca.gov</a><br/> <a href="http://www.ci.milpitas.ca.gov">www.ci.milpitas.ca.gov</a></p> | <p>Republic Services<br/>           1601 Dixon Landing Road<br/>           Milpitas, CA 95035<br/>           (408) 432-0444<br/>           Fax: (510) 249-0433<br/> <b>Contract end date: 9/5/2017</b></p> | <p>Republic Services<br/>           1601 Dixon Landing Road<br/>           Milpitas, CA 95035<br/>           (408) 432-0444<br/>           Fax: (510) 249-0433<br/> <b>Contract end date: 9/5/2017</b></p> | <p>Republic Services<br/>           1601 Dixon Landing Road<br/>           Milpitas, CA 95035<br/>           (408) 432-0444<br/>           Fax: (510) 249-0433<br/> <b>Contract end date:</b><br/>           9/5/2017</p> |

Garbage & Recycling Hauler Website: [www.republicservices.com/Corporate/Residential/WasteRecycling/trash-collection.aspx](http://www.republicservices.com/Corporate/Residential/WasteRecycling/trash-collection.aspx)

City Integrated Waste Website: [www.ci.milpitas.ca.gov/resident/recycle/res\\_recycle.asp](http://www.ci.milpitas.ca.gov/resident/recycle/res_recycle.asp)

### GARBAGE/RECYCLING PROGRAM INFORMATION

|                            |  |
|----------------------------|--|
| <b>PROGRAM ESTABLISHED</b> | <b>SFD Collection:</b> January 1991<br><b>MFD Collection:</b> June 1994  |
| <b>COLLECTION SCHEDULE</b> | <b>SFD:</b> Single family collection is weekly on the same day as garbage collection<br><b>MFD:</b> Recycling collection is weekly on the same day as garbage collection |
| <b>CONTAINER ISSUED</b>    | <b>SFD:</b> One 96-gallon yard trims cart and one 96-gallon cart for commingled recycling<br><b>MFD:</b> Recycling carts or front load bins                              |

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| <b>MISCELLANEOUS</b>  |   |   |  |
|---|---|---|--|
| <b>COMMERCIAL FRANCHISE AGREEMENT</b>   | <p>♦ <b>COMMERCIAL FRANCHISE AGREEMENT</b></p> <p>Milpitas has an agreement with Republic Services, which includes a commercial recycling program of commingled recyclables. An independent recycling provider may collect recyclables in Milpitas, but Milpitas Municipal Code requirements and franchise agreement stipulations apply. Specifically, an independent recycler shall:</p> <ul style="list-style-type: none"> <li>❖ Maintain a valid business license with the City of Milpitas</li> <li>❖ Maintain a separate franchise agreement with the City of Milpitas (to pay 12% franchise fees on a quarterly basis)</li> <li>❖ Provide a report of the types and quantities of recyclables hauled from Milpitas businesses</li> <li>❖ Ensure that there is no net cost to Milpitas businesses for the recycling service;</li> <li>❖ Collect only these franchise-accepted materials: cardboard, mixed paper, scrap metal, polystyrene, clean wood, pallets, circuit boards</li> <li>❖ Maintain that accepted materials are source separated by the generator prior to collection and contain no residue (garbage or other recyclable material).</li> </ul> |   |  |
| <b>DEBRIS BOX INFORMATION</b>   | <p>Residents and businesses of Milpitas may use only City-authorized debris box haulers. Get the approved haulers list at: <a href="http://www.ci.milpitas.ca.gov/resident/recycle/res_debris_boxes.asp">www.ci.milpitas.ca.gov/resident/recycle/res_debris_boxes.asp</a>.</p>  |   |  |
| <b>HOLIDAY TREE REMOVAL</b>   | <p>Please contact Republic Services at (408) 432-0444 for information.</p>  |   |  |
| <b>HOME COMPOSTING WORKSHOPS</b>  | <p>Call the Rotline at (408) 918-4640 or visit <a href="http://www.reducewaste.org">www.reducewaste.org</a> for information on upcoming composting workshops.</p>   |   |  |
| <b>HOUSEHOLD DUMP DAY</b>   | <p>Free dumping privileges of non-industrial and non-commercial refuse at Newby Island Landfill every 2<sup>nd</sup> and 4<sup>th</sup> Saturday of each month; visits limited to six times per year (one visit per Milpitas utility bill) with two proofs of Milpitas residency required (driver's license with Milpitas address/last and the most recent City of Milpitas utility bill stub); trucks with up to 4 cubic yards of refuse and up to one ton payload accepted. Please contact Republic Services at (408) 432-0444 for information.</p>   |   |  |
| <b>HOUSEHOLD HAZARDOUS WASTE</b>  | <p>Call (408) 299-7300 or visit <a href="http://www.HHW.org">www.HHW.org</a> to schedule a drop-off.</p>  |   |  |
| <b>LOCAL LANDFILLS</b>  | <table style="width: 100%; border: none;"> <tr> <td style="width: 50%; border: none;"> <p>Newby Island Resource Recovery Park<br/>1601 Dixon Landing Road<br/>Milpitas, CA 95035<br/>(408) 432-1234<br/><a href="http://www.RepublicServicesSCCO.com">www.RepublicServicesSCCO.com</a></p> </td> <td style="width: 50%; border: none;"> <p>Zanker Road Landfill<br/>675 N. Los Esteros Road<br/>San Jose, CA 95134<br/>(408) 263-2384<br/><a href="http://www.zankerrecycling.com">www.zankerrecycling.com</a></p> </td> </tr> </table>   | <p>Newby Island Resource Recovery Park<br/>1601 Dixon Landing Road<br/>Milpitas, CA 95035<br/>(408) 432-1234<br/><a href="http://www.RepublicServicesSCCO.com">www.RepublicServicesSCCO.com</a></p> | <p>Zanker Road Landfill<br/>675 N. Los Esteros Road<br/>San Jose, CA 95134<br/>(408) 263-2384<br/><a href="http://www.zankerrecycling.com">www.zankerrecycling.com</a></p> |
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For more information please contact the County of Santa Clara Recycling Hotline  
(800) 533-8414 or visit [www.RecycleStuff.org](http://www.RecycleStuff.org)

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|--------------------------------|---|
| <b>SOLID WASTE ENFORCEMENT</b> | <p><b>Commercial/Industrial</b><br/>Milpitas Police Department (Non-Emergency): (408) 586-2400</p> <p><b>Illegal Dumping</b><br/>Milpitas Police Department (Non-Emergency): (408) 586-2400</p> <p><b>Littering</b><br/>Milpitas Police Department (Non-Emergency): (408) 586-2400</p> <p><b>Recycling Theft</b><br/>Milpitas Police Department (Non-Emergency): (408) 586-2400</p> |
|--------------------------------|---|

| <b>SINGLE FAMILY GARBAGE RATE INFORMATION</b> |         |            |           |   |
|---|---------|------------|-----------|---|
| TYPE  | Rate    | SERVICE    |           | COMMENTS  |
|   |         | Front Yard | Back Yard |   |
| Refuse, Unlimited                             | \$67.78 | X          |           | Bi-monthly Senior Rate: \$33.92<br>Bi-monthly cart rental: \$3.18 |

**FOOTNOTES**

<sup>1</sup> Free on-property recycling and garbage collection for disabled residents

<sup>2</sup> Multi-family rate information:

\* Variable rates set based on container size and frequency of collection for garbage

\* Rates effective as of 1/01/2016

<sup>3</sup>Late Utility Payment Penalties

All accounts are due and payable within forty-five (45) days of the date of the bill. Accounts shall become delinquent and a late fee of five percent of the amount due shall be imposed if payment has been received by 5:00pm on the due date. Prior to discontinuing service for delinquent accounts, a final notice shall be issued to the delinquent account stating that payment shall be due within fifteen (15) days of the date of the final notice and that service may be terminated after sixteen (16) days of the final notice if payment is not received. If payment has not been received by 5:00pm of the due date of the final notice, an additional late fee equal to five percent of the amount then due shall be imposed.

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| <b>SINGLE FAMILY RECYCLING PROGRAM</b> |            |    |  |
|--|------------|----|--|
| MATERIALS                              | COLLECTION |    | PREPARATION AND SORTING REQUIREMENTS   |
|  | Yes        | No |  |
| Aseptic Containers                     |            | X  |  |
| Large Item Pick-Up                     | X          |    | \$54.41 for first two items and \$20.51 for each additional item. \$40.47 for refrigerants.  |
| Cans                                   | X          |    | Aluminum, tin, bi-metal and steel cans accepted; place in recycling cart. <sup>1</sup>   |
| Cardboard                              | X          |    | Flatten and place next to recycling cart.  |
| Household Batteries                    |            | X  | Drop-off Event Sites Open on Saturdays Appointment Required Call HHW (408) 299-7300  |
| Glass                                  | X          |    | Remove lids and place in recycling cart.   |
| Newspaper                              | X          |    | Place in recycling cart.   |
| Magazines                              | X          |    | Place in recycling cart.   |
| Mixed Paper                            | X          |    | Place in recycling cart.   |
| Metals, Other                          |            | X  |  |
| Metals, Scrap                          |            | X  |  |
| Oil                                    | X          |    | Place in one gallon container; containers available free at local fire stations.   |
| Oil Filters                            |            | X  |  |
| Plastics (#3-#7)                       | X          |    | Remove lids, flatten and place in recycling cart. Includes white, plastic garbage bags.  |
| Polystyrene (Plastic #6)               |            | X  | Free foam drop-off available at Newby Island Resource Recovery Park. Call Republic Services at (408) 432-0444 for more information.                  |
| Shredded Paper                         | X          |    | Place in plastic bags tied at top or closed Kraft paper bags. Place in or next to recycling cart. Tape or staple a simple 'Recycle' sign on the bag. |
| Yard Trimmings                         | X          |    | Place on street in 96 gallon cart.   |

For more information please contact the County of Santa Clara Recycling Hotline  
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| <b>MULTI-FAMILY RECYCLING PROGRAM</b> |            |    |   |
|---------------------------------------|------------|----|---|
| MATERIALS                             | COLLECTION |    | PREPARATION AND SORTING REQUIREMENTS  |
|                                       | Yes        | No |   |
| Aseptic Containers                    |            | X  |   |
| Large Item Pick-Up                    | X          |    | \$54.41 for first two items and \$20.51 for each additional item. \$40.47 for refrigerants.   |
| Cans <sup>2</sup>                     | X          |    | Aluminum and tin cans accepted; place in container.   |
| Cardboard                             | X          |    | Flatten and place next to the recycling containers.   |
| Glass <sup>2</sup>                    | X          |    | All colors of glass (no mirrors, windows, ceramics or heat-treated glass); place in container.  |
| Newspaper                             | X          |    | Newspapers and newspaper inserts; place in container.   |
| Magazines                             | X          |    | Place in container.   |
| Mixed Paper                           | X          |    | Includes junk mail, shredded paper, phone books and paperboard; place in container.   |
| Metals, Other                         |            | X  |   |
| Metals, Scrap                         |            | X  |   |
| Oil                                   |            | X  |   |
| Plastics (#1-#7)                      | X          |    | Remove lids and place in container.   |
| Polystyrene (Plastic #6)              |            | X  | Free foam drop-off available at Newby Island Resource Recovery Park. Call Republic Services at (408) 432-0444 for more information.     |
| Shredded Paper                        | X          |    | Place in plastic bags tied at the top or closed brown paper bags. Place in cart/bin. Tape or staple a simple 'Recycle' sign on the bag. |
| Yard Trimmings                        | X          |    |   |

### FOOTNOTES

<sup>1</sup> Multi-family recycling rate information:

- \* Variable rates set based on container size and frequency of collection for recycling.
- \* Rates effective as of 1/01/2016

<sup>2</sup> Cans, glass, and plastic are mixed together in a commingle container for collection